

EMS WIRING SYSTEMS PTE LTD

(Company Registration 199004714G)

78 Playfair Road #01-00, Singapore 367997, Tel: 64442988 Fax: 62341947



Date: 13 June 2011

Client: Name concealed for confidentiality.

Contact Person: Concealed for confidentiality

CUSTOMER SATISFACTION SURVEY

Dear Sir/Mdm.,

Thank you very much for taking the time and trouble to complete this survey form. We know that it is only through this feedback that we get to improve our services. We have provided a confidential fax number for this purpose but you may also mail the completed survey form to our office.

*Raphael Teo
Managing Director*

Survey Items

**Score (1to5)
(1 being the poorest)**

1 Staff arrive on time and finish on time	4
2 Staff understand what they need to do	5
3 Work is carried out satisfactorily	4
4 Quality and reliability of work done is acceptable	4
5 Would engage EMS again for similar service	4
6 Office Admin able to respond satisfactorily	4

Comments:

No further comments

Name of EMS staff you have interacted with (optional)

Mr Perth Si & Mr Suhaidi

OMIS

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